



CityWest Cable Technician – Smithers or Houston Job Description

Nature of Work

The Cable Technician is responsible for the installation, repair and maintenance of residential and commercial cable television, home phone and internet services.

Principle Accountabilities

- Maintenance and Repair of CATV services
- Detect, diagnose and correct problems affecting the services provided to our customers
- Construct, install, repair and maintain any related equipment in aerial and underground applications
- Installation and disconnection residential and commercial services
- Operate test equipment related to the maintenance of all systems
- Maintain accurate system records and documentation for all work orders
- Ensure vehicle, test equipment and tools are maintained in excellent condition
- Must be comfortable working at varying heights with proper use of ladders
- Promote a positive image of CityWest and our products and services
- On-Call duties

Qualifications and Experience

- Grade 12 or equivalent
- Valid BC Driver's license; must provide drivers abstract
- 3-5 years' experience as Technician in the telecommunications field or equivalent level of relevant experience
- Understanding of installation procedures for cable television, phone and internet
- Must be comfortable working at varying heights with proper use of ladders
- Experience pole climbing is an asset
- Competent trouble shooting skills in CityWest products and services
- Team player with excellent written and verbal communication skills
- A positive "can do" attitude and customer focused approach
- Must be able to travel to other systems if required

Skills and Competencies:

- Interpersonal and communication skills
- Effective organizational, time management and prioritization
- Commitment to on-going professional development

Please note that interviews and assessments may be required to determine skills and qualifications for the position. Please submit a cover letter, resume or a CityWest Internal Application to the attention of Human Resources at City West, 248-3rd Avenue West, Prince Rupert, B.C. or by email to recruitment@cwct.ca