



# Introducing Small Business Wifi

**Contact us  
today!**

[sales@cwct.ca](mailto:sales@cwct.ca)  
1-800-442-8664

## A NEW INTERNET EXPERIENCE

For many years, we've delivered great Internet services and superior experiences to our business customers. And now, we're taking it to the next level with a new product: business wifi services.

With CityWest small business wifi, you'll be able to:

- Link your point-of-sale (POS) machines to your Quantum Internet network, rather than through a more costly cell network.
- Allow your customers to use their phones or tablets on a separate network, giving them the opportunity to access the Internet worry-free.
- Set up any other equipment on your network, such as laptops, printers, or other devices.
- Avoid the cost and support headaches of a third-party router.

And we are offering all this at the low cost of **\$5/month**. No commitments, no contracts, just a small fee for our superior wireless flexibility.

If you have any questions about this product, or any of CityWest's business products, please reach out to your sales rep (contact information on the left).

Thank you for your consideration

~The CityWest Team

**LOYAL** TO **THE NORTH**

  
**CityWest**

1-800-442-8664  
[www.citywest.ca](http://www.citywest.ca)



# Small Business Wifi: Service levels

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## THANKS FOR YOUR CONSIDERATION!

Small business wifi is a popular product for our business customers, perfect for businesses with 1,000 square feet of space.

Our amazing staff will work hard to ensure that your services are reliable and resilient. If you are having troubles with your wifi, please follow these steps to try and resolve your issue:

- Ensure your wifi network is on
- Power cycle your modem
- Power cycle your router
- Ensure the lights are on next to the "2.4 / 5 GHz" labels
- Ensure the device is connected to the correct wireless network
- Test with another similar device

If you are still having problems, please call 1-800-442-8664, and follow the prompts to technical support. Our representatives on the phone should be able to resolve the issue, but if they are not able to, we will aim to deploy a technician to your business within one business day. If the outage occurs after regular business hours, we will make our best effort to deploy a technician as soon as possible on the next business day.

Business Internet plans	Quantum 50	Quantum 125	Quantum 275
Speeds	50 Mbps download 5 Mbps upload	125 Mbps download 10 Mbps upload	275 Mbps download 25 Mbps upload
Data limits	None	None	None
Wireless	\$5/month	\$5/month	\$5/month

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