

SAMPLE COVER PAGE

301102148

TELEPHONE NO: (250)000-0000

ACCOUNT NO: 301102148



Bill At A Glance 08/01/2014
STEPHEN FIBRO

No Payments Received
Previous Balance Due **128.16**

SUMMARY BY SERVICE TYPE

WATCH-TALK-SURF BUNDLE 115.96
CITYWEST LONG DISTANCE 6.49

CURRENT BILLING AMOUNT 122.45

Total Due: Please Pay This Amount 250.61

Your summary for each type of service and charge associated with it will appear in the Bill At a Glance column

Previous Bill	Payments/Adj	Current Billing	Total Due
\$128.16	\$0.00	\$122.45	\$250.61

MESSAGE CENTRE

Payments received after 07-03 are not reflected on this bill.

Billing Inquiries: 1-800-442-8664 Repairs: 1-800-442-8664

The Bill Header section is a quick way to look at your previous and current amounts due, along with any payments or adjustments that had occurred in the past billing period

Look in the Message Centre to check for important notices from CityWest

Please return lower portion with your payment...retain upper portion for your records.



08/01/2014 000010
12816
STEPHEN FIBRO
ACCOUNT NO: **301102148**
TELEPHONE NO: **(250)000-0000**

Payment Due	Total Due
08/30/2014	\$250.61
Enter Amount Paid	

STEPHEN FIBRO
1000 CITYWEST LANE
TERRACE BC V0V 0V0

3 6

CITYWEST CABLE & TELEPHONE
248 3RD AVENUE WEST
PRINCE RUPERT BC V8J 1L1



SAMPLE USAGE PAGE



248 3rd Ave W
Prince Rupert BC V8J1L1
1-800-442-8664
citywest@cwct.ca
www.citywest.ca

STEPHEN FIBRO
ACCOUNT NO: 301102148
TELEPHONE NO: (250)000-000
BILL DATE: 08/01/2014
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MONTHLY USAGE FOR TELEPHONE: (250)000-0000

Description	Date	Quantity	Amount
Previous Balance Due			128.16
WATCH-TALK-SURF BUNDLE	08/01-08/31		104.00
GOODS & SERVICES TAX			5.20
PROVINCIAL SALES TAX			6.76
WATCH-TALK-SURF BUNDLE SUBTOTAL			115.96

On each of the pages you will notice the subscriber account information on the upper right-hand corner of the statement. Please ensure this information is correct.

The monthly usage section of the bill can be used to further explain changes associated with each service. Changes will be itemized for each type of service.

SUB-TOTAL	115.96
CITYWEST LONG DISTANCE TOTAL CHARGES	6.49
CURRENT BILLING AMOUNT	122.45
Total Due For This Service:	250.61

The carrier you have chosen for your long distance (InterLATA) calls is CITYWESTLD.
The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

SAMPLE INSTRUCTIONS PAGE



STEPHEN FIBRO
ACCOUNT NO: 301102148
TELEPHONE NO: (250)000-0000
BILL DATE: 08/01/2014
Page: 2 of 7

Payment Options

- Automatically by pre-authorized banking or credit card payment on or around the 25th of each month
- By internet/telephone banking or at most financial institutions
- Online by credit card at [citywest.ca/my account](http://citywest.ca/myaccount)
- Online through the SmartHub mobile app
- By cheque payable to CityWest and mail to:
CityWest, 248 3rd Ave W, Prince Rupert, BC V8J 1L1
- Credit card payments over the phone by calling 1(800)442-8664
- At any CityWest store

← This page shows you the methods you can use to pay your bill.

Allow adequate time for your payment to reach us by mail or through a financial institution.

Late Payment Charge

If payment is not received by CityWest by the required payment date, it will be considered a delinquent amount and will be subject to a late payment charge of 1.25% per month (16.07% per year).

Billing

- Monthly services are billed one month in advance. Usage is billed in arrears. Service charges on your first invoice will be for the number of days in the first month that you were active.
- Customers who give CityWest reasonable advance notice (minimum 30 days) may terminate their service after expiry of the minimum contract period, which is one month commencing from the date the service is provided. For full details, please see sections 19 and 20 of our terms of service, which can be found on our website, here: <http://www.citywest.ca/about-us/legal/terms-of-service>

← Penalties & terms of service are briefly noted here

CHANGE OF MAILING ADDRESS

NAME _____ Effective Date _____
NEW ADDRESS _____
CITY _____ PROV _____ POSTAL CODE _____
EMAIL ADDRESS _____

CREDIT CARD PAYMENT

Please charge my Visa MasterCard
Name on Credit Card _____
Credit Card Number _____
Credit Card Expiration Date _____ Credit Card PIN Number _____
Authorized Signature (required) _____

You can also call us at
1-800-442-8664
to change your
mailing address.