



## Outside Plant Technician – Full Time Mackenzie

<b>Department:</b>	Outside Plant
<b>Position:</b>	Outside Plant Technician- Full-Time – Mackenzie
<b>Hours of Work:</b>	As per IBEW 213 Collective Agreement – Hours of Work 7.01 (a), 7.02 (a), (b), (c) (Five-Day 8 hour schedule)
<b>Salary:</b>	As per IBEW 213 Collective Agreement – Wage Scale – Technician
<b>Reports to:</b>	Senior Outside Plant Manager & VP, Operations

### Nature of Work

The Technician is responsible for the installation, repair, and maintenance of residential and business services.

### Principle Accountabilities

- Responsible for the installation, repair, and maintenance of CityWest outside plant services
- Detect, diagnose, and correct problems affecting the services provided to our customers
- Construct, install, repair, and maintain any related equipment in aerial and underground applications
- Installation and disconnection of residential and commercial services
- Operate test equipment related to the maintenance of all systems
- Maintain accurate system records and documentation for all work orders
- Ensure vehicle, test equipment and tools are maintained in excellent condition
- Must be comfortable working at varying heights with proper use of 32ft ladder
- Must be comfortable lifting a maximum of 25kg.
- Promote a positive image of CityWest and our products and services
- Must be willing to travel to surrounding and outlying areas

### Required Education

- Grade 12 or equivalent

### Qualifications and Experience

- Valid BC Driver's license: must provide drivers abstract
- 3-5 years' experience as a technician in the telecommunications field or equivalent level of relevant experience
- Understanding of installation procedures for TV, phone and internet
- Must be comfortable working at varying heights with proper use of ladders
- Experience pole climbing is an asset
- Competent troubleshooting skills in CityWest products and services
- Team player with excellent written and verbal communication skills
- A positive "can do" attitude and customer-focused approach
- Must be able to travel to other systems if required

### Skills and Competencies:

- Interpersonal and communication skills
- Effective organizational, time management and prioritization
- Commitment to on-going professional development

Please note that interviews may be required to determine skills and qualifications for the position. Please submit a cover letter and resume or an internal CityWest Application in confidence to the attention of Human Resources by email to [recruitment@cwct.ca](mailto:recruitment@cwct.ca)