Outside Plant Technician – Campbell River
Permanent Full-Time

Nature of Work
The Technician is responsible for the installation, repair, and maintenance of residential and business services.

Principle Accountabilities
- Responsible for the installation, repair, and maintenance of CityWest outside plant services
- Detect, diagnose, and correct problems affecting the services provided to our customers
- Construct, install, repair, and maintain any related equipment in aerial and underground applications
- Installation and disconnection residential and commercial services
- Operate test equipment related to the maintenance of all systems
- Maintain accurate system records and documentation for all work orders
- Ensure vehicle, test equipment and tools are maintained in excellent condition
- Must be comfortable working at varying heights with proper use of 32ft ladder
- Must be comfortable lifting a maximum of 25kg.
- Promote a positive image of CityWest and our products and services

Required Education
- Grade 12 or equivalent

Qualifications and Experience

Valid BC Driver's license: must provide drivers abstract
- 3-5 years' experience as a Technician in the telecommunications field or equivalent level of relevant experience
- Understanding of installation procedures for TV, phone and internet
- Must be comfortable working at varying heights with proper use of ladders
- Experience pole climbing is an asset
- Competent troubleshooting skills in CityWest products and services
- Team player with excellent written and verbal communication skills
- A positive "can do" attitude and customer-focused approach
- Must be able to travel to other systems if required

Skills and Competencies:
- Interpersonal and communication skills
- Effective organizational, time management and prioritization
- Commitment to on-going professional development

Please note that interviews may be required to determine skills and qualifications for the position Please submit a cover letter and resume and an internal CityWest Application in confidence to the attention of Human Resources at CityWest 248-3rd Avenue West, Prince Rupert, B.C. or by email to recruitment@cwct.ca